



Erica,

Thank you for your and Weston's work on our case. Your representation came at a time when we had minimal direction and strategy from our co-counsel. Your efforts in outlining a clear case strategy and alternatives for both mediation and trial were extremely beneficial, allowing us to accomplish more in eight weeks than we had done in the past year. Through your efforts, we were able to make

An informed business decision about the best path for our company. Furthermore, the efficiency with which you worked the file was an added bonus... if only other firms could adopt that same approach!

Sincerely,
ADAM LAIRD

P.S. Thank you also for the nights and weekends that required time away from  your family.

11. Would you use us again or recommend us to others in an appropriate case?

- Yes
- No

12. Should we continue or discontinue the use of a questionnaire like this?

- Continue it
- Discontinue it

13. Would you like to talk to a member of our Executive Committee about any comments you have about our services? Yes No

14. Why did you engage Susman Godfrey?

15. Who do you see as Susman Godfrey's competitors?

16. Please describe Susman Godfrey using three words:

17. Is there something which you would like to tell us that we have not asked for on this questionnaire? If so, please elaborate:

18. We are interested in your views. Please feel free to add any comments, criticisms or suggestions that would allow us to evaluate and improve our services.

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Recommendation

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Erica Harris - Awesome

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December 15, 1999

Dear Steve, Neal, Trey, Erica, Harry, David, Mike, and Billy,

How do I begin? First, I must write to each of you. You are each one of you an independent, intelligent person and yet you all work together like some marvelous, high-powered machine. You had to be high-powered, very smart and have remarkable stamina to do what you did in four months when we had been in our case for almost seven years.

Steve, you said to me early on, "What you and your sister need is a gladiator to go to court and wage your war for you." And that is exactly what you did. When Judge Nichols, before the trial began, indeed at a time when we thought we might never get to trial, allowed three of the opposing attorneys and only you, Steve, into his conference room, I became upset. I said, "Here we go again; they are going to bully us again." Immediately, Trey said to me, "Don't worry, Florence, having Steve in there is live having four guys representing you."

Trey, you must be some kind of financial genius. Not only because of how you prepared David Gaston for his several days on the stand – direct examination by you and crossed by Matty's attorneys – but you discovered many of Matty's convoluted financial schemes by which he was draining Centra and its related companies. Your cross-examination of their "expert" witness was certainly a watershed toward the end of the trial.

Harry, you were brilliant from the beginning. There wasn't a fact or law or rebuttal to be found that you didn't find. Your heart and soul were in the case. When the other side would be trying to pass one of their many lies to the judge and jury, you would be up on the feet waiving a document for a law book or arguing the point yourself. You were there as I left the stand to correct, to counsel and to encourage.

You were so amazing, Mike. You knew the case so well. You knew which documents Steve, Neal, Trey or Harry needed before they asked. Several times you shocked the other side with documents – of their own – that they either didn't know existed or had forgotten about and hoped that everyone else had also. At every meal we shared, you and Billy participated in the battle discussions and the strategy that was planned.

Billy, I don't know when you slept. When Dick and I were turning out our light in the room at the Residence Inn, you and Mike were still working in the documents room across the hall. When we opened our door at 6!5 a.m., you and Mike were already there, packing up all those boxes and exhibits and loading them up for the trip to the courthouse. The Oakland County Courthouse powers-that-be should have given you both some kind of award for moving the whole case and setting up in so many different courtrooms. You gave us a lot of support, Billy, through the whole case, but especially during my time on the stand. It was great to have you smiling and handing me documents and cups of water while I was being questioned.

David, you are Steve's secret weapon. You are an organizational genius. Your overseeing of the Susman Godfrey "Road Show" – all the computers, electronic equipment, boxes of supplies,

audio-visual machines, food, rooms, travel and all the other areas for which you were responsible – was done so well, and so cheerfully and thoughtfully.

We wish you could have stayed with us, Erica, through the whole trial. I was impressed by all your fine work leading up to and in the early part of the trial. We missed your insight, your thoroughness and that instinctive empathy that you had for my sister and me. You could understand the frustration and degradation that Victoria and I felt at the treatment we had received for so long.

Neal, you said we would work hard and we did. You said I would be ready for what I had to do and I was. You said you would do every thing to help me and you did. You said we would have fun and we did. You are an amazing attorney – but most of all – you are a wonder husband, devoted father (I remember watching you as you listened so attentively to the speaker at the lecture about societal pressures on teenage girls) and a valued friend.

Steve and Neal, when we first met that Sunday this past May, I would not have believed that you could have accomplished what you did. From the day my father died in 1992, we had been in a legal battle that was eating up our lives and our resources. You believed in us and our cause. You moved to Pontiac, Michigan to help us in our fight for fairness and justice. You gave us our lives back. Thank you. May God bless you all and those whom you love.

Sincerely,

Florence McBrien
66 Colonial Road
Grosse Pointe Shores, Michigan 48236